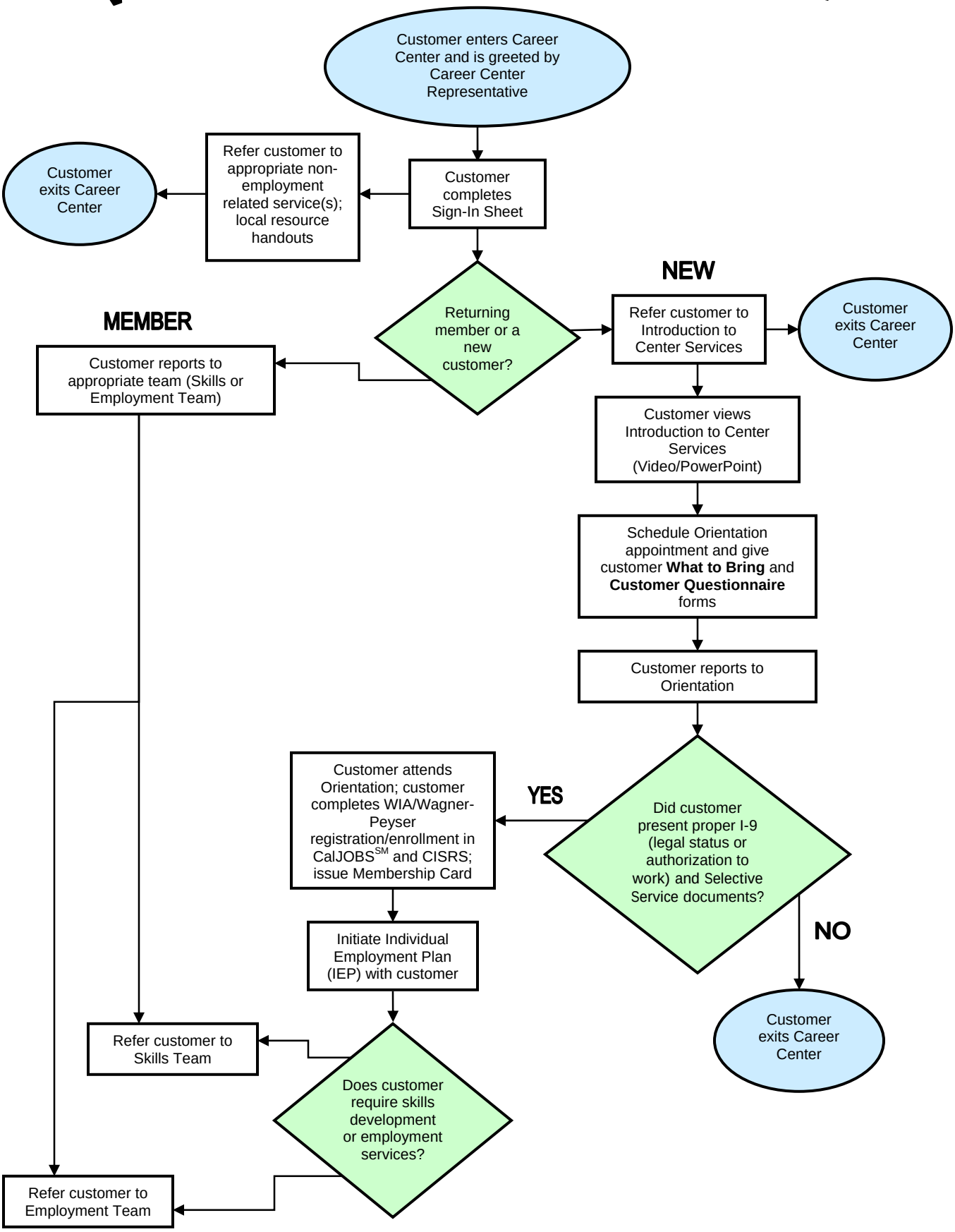Welcome Team Customer Flow