

Use of Research Lab (formerly Resource Room)

- 1) The Research Lab will be a controlled activity, considered a product for use by the following customers:
 - Customers who are enrolled and who are referred to the Research Lab by a Career Center Representative to complete a registration or job search activity, e.g., CalJOBSSM, Self-Assessment, Résumé Development, etc.
 - Customers who are given limited use access to use tools and resources in the lab (UI phones, hardship situations, etc.).

- 2) The responsibility for the operation of the Research Lab lies with the Center Management Team. Functional team leaders will share responsibility for monitoring client flow and services to ensure customers are complying with the rules of the lab and given assistance/guidance as needed.