



LEARNING LAB PRODUCT BOX

PRODUCTS	DESCRIPTION	COMMENTS	COMMENTS
JOB SEARCH & READINESS TOOLS	Job Seeking / Keeping Skills Life Management Products	Current Offerings	Planned Products
<ul style="list-style-type: none"> PGWIN Workshops (Internal) 	<ul style="list-style-type: none"> College & Financial Aid Essential Employment Skills Expungement of Records Informational Orientation Interviewing Techniques Job Club Job Search Workshop– (English & Spanish) Logistics-Goods Movement Resume Preparation (lecture) Transferable Skills Techniques Veterans' Workshops 	<ul style="list-style-type: none"> Weekly Session, 1 Center Weekly for Deaf/Hard Hearing Monthly Session for ex-felons Weekly Session, 3 Centers Weekly Session, 1 Center Weekly Session, 2 Centers Biweekly Session 2 Centers Biweekly Session 2 Centers Weekly Session, 1 Center Weekly Session, 1 Center Monthly Session, 1 Center 	<ul style="list-style-type: none"> Immediate access to information and enrollment On-line Orientation links to PGWIN website, MySpace Interactive small group, leave with completed resume
<ul style="list-style-type: none"> Staff Assistance: Job Seeking Skills, Readiness (Internal) 	<ul style="list-style-type: none"> Intensive assistance / guidance Resume & cover letter preparation, applications for enrolled customers 	<ul style="list-style-type: none"> Relatively small percentage of customers are enrolled; therefore, most not provided this service 	<ul style="list-style-type: none"> With goal of enrolling all customers, these valuable services will be more readily available
<ul style="list-style-type: none"> Labor Market Information on Careers and Industry Initiatives (local / regional) (Internal) 	<ul style="list-style-type: none"> Internet-based: http://www.labormarketinfo.edd.ca.gov/ http://www.pacificgatewayworkforce.com http://www.edd.ca.gov/ https://www.longbeachvos.org 	<ul style="list-style-type: none"> Historically has not been readily accessed by staff and customers Area, industry and Occupational profiles Limited print materials can get outdated 	<ul style="list-style-type: none"> Focus on expanded access to LMI in Skills Development and Employment Services, targeting industry initiatives Recent changes to PGWIN website offers extensive labor market info and linkages for staff & customers
<ul style="list-style-type: none"> Long Beach Tax Day Free Income Tax Prep (Internal) 	<ul style="list-style-type: none"> Low-cost utility program info Free/low-cost financial education and banking services Free /low-cost medical benefits Info on Individual Development Accounts 	<ul style="list-style-type: none"> Sponsored by PGWIN & partners 	<ul style="list-style-type: none"> Seasonal



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<ul style="list-style-type: none"> • South Bay Professional Association (external) 	<ul style="list-style-type: none"> • Membership, networking, job search, workshops, resources 	<ul style="list-style-type: none"> • Local chapter of Experience Unlimited, sponsor EDD 	<ul style="list-style-type: none"> • Biweekly orientations • http://torrance.com/sbpa
<ul style="list-style-type: none"> • Disability Benefit Working: Self-Sufficiency Workshop 	<ul style="list-style-type: none"> • Benefits & work incentives session • 1:1 disability benefits counseling 	<ul style="list-style-type: none"> • Sponsored by PGWIN, Social Security Administration & Disabled Resource Center 	<ul style="list-style-type: none"> • Monthly basis
<ul style="list-style-type: none"> • Disability Program Navigator Employment Readiness Assessment • On-line Tools (Internal) 	<ul style="list-style-type: none"> • Access to supported employment programs • Resource referrals – job accommodations, employment • http://www.disabilitybenefits101.org/ • http://www.jan.wvu.edu/links/adalinks.html 	<ul style="list-style-type: none"> • Group and individual sessions • Historically service delivery concentrated at the comprehensive One-Stop Center 	<ul style="list-style-type: none"> • Expanded services at all Centers
<ul style="list-style-type: none"> • City of Long Beach Information Center for People with Disabilities Main Library (External) 	<ul style="list-style-type: none"> • Assistive technology to enhance employment readiness • Internet access • Resource referrals 	<ul style="list-style-type: none"> • Peer support • Volunteer opportunities • Networking links with local disability-serving agencies 	<ul style="list-style-type: none"> • Continued collaboration
<ul style="list-style-type: none"> • Trade Adjustment Act (Internal) 	<ul style="list-style-type: none"> • Lay-off assistance for trade-impacted workers 	<ul style="list-style-type: none"> • Case management • Job development & placement 	<ul style="list-style-type: none"> • Service delivery integration process under consideration
<ul style="list-style-type: none"> • Veterans Services • Villages of Cabrillo • Long Beach Veterans Medical Center – Mental Health 	<ul style="list-style-type: none"> • Employment workshops • Priority of service & job listings • Service and resource referrals • Vocational rehabilitation counseling • Transitioning veterans 	<ul style="list-style-type: none"> • Increasing co-enrollments and resource leveraging of late 	<ul style="list-style-type: none"> • Increase coordination and collaboration
<ul style="list-style-type: none"> • Women in Non-Traditional Employment Roles (Internal) 	<ul style="list-style-type: none"> • Mentoring, case management • Job development & placement • Academic remediation, training • Non-traditional occupations 	<ul style="list-style-type: none"> • Biweekly orientations at one Center 	
<ul style="list-style-type: none"> • Youth Development Program (Internal) 	<ul style="list-style-type: none"> • Work-readiness training • Work experience – internships • Volunteer opportunities • Leadership development, mentoring, support & guidance 	<ul style="list-style-type: none"> • Partners CSULB Upward Bound • Cambodian Association of America • Centro C.H.A. 	<ul style="list-style-type: none"> • Enhanced service delivery strategies for older youth & adult programs (18 -21)



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	<ul style="list-style-type: none"> to remain or return to school Supportive services & incentives 	<ul style="list-style-type: none"> LBUSD Special Education The BRIDGE Goodwill Industries Conservation Corps of L.B. 	
<ul style="list-style-type: none"> Youth Inspired Internship Program (Internal) 	<ul style="list-style-type: none"> 30-hour work-readiness training Internship placement with participating worksite partners Weekly job coaching Service Learning Credit 	<ul style="list-style-type: none"> Long Beach Unified School District Industry Education Council of Long Beach Junior Achievement 	<ul style="list-style-type: none"> Enhanced service delivery and recruitment strategies for older youth (18 – 24) and adult programs
<p align="center">TALENT IMPROVEMENT PRODUCTS</p>	<p align="center">Basic Skills, Soft Skills, Brush-Up Short-Term, Pre-Vocational Assessments, Credentials</p>	<p align="center">Current Offerings</p>	<p align="center">Planned Products</p>
<ul style="list-style-type: none"> Long Beach School for Adults / ROP (External) 	<ul style="list-style-type: none"> Basic skills assessment & training High School Diploma – GED Literacy, ESL Many short-term, pre-vocational and skills enhancement classes in office technology, computer operation, self-esteem, tax guidelines, traffic school, Introduction to Internet Low cost, short-term 	<ul style="list-style-type: none"> Established partnership Effective products Willing participant in project opportunities <p>http://www.lbusd.k12.ca.us/lbsa/job.html</p>	<ul style="list-style-type: none"> Continued collaboration as integral partner in service delivery integration
<ul style="list-style-type: none"> Long Beach City College (External) 	<ul style="list-style-type: none"> Intensive assessment and academic placement Basic skills remediation Literacy, ESL Short-term, pre-vocational and skills enhancement courses Low cost 	<ul style="list-style-type: none"> Established partnership Effective products Participant in project opportunities <p>http://www.lbcc.edu/</p>	<ul style="list-style-type: none"> Continued partnership & collaboration
<ul style="list-style-type: none"> Long Beach City College CalWORKS Program (External) 	<ul style="list-style-type: none"> GAIN Participants / receiving CalWORKS Soft skills training Assessment Work Experience Pre-vocational & occupational 	<ul style="list-style-type: none"> Established partnership Emphasis on continuing education <p>http://econdev.lbcc.edu/workforce/calworks.html</p>	<ul style="list-style-type: none"> Good community resource for eligible customers



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	<ul style="list-style-type: none"> training • Work study • Case management • Career & academic counseling 		
<ul style="list-style-type: none"> • California Student Opportunity and Access Program (CalSOAP) (External) 	<ul style="list-style-type: none"> • Middle, High School, College age students • Academic & career advisement • Post-secondary school advisement • Financial aid information 	<ul style="list-style-type: none"> • Operated by the Greater Long Beach Regional CalSOAP Consortium http://www.csulb.edu/divisions/students2/calsoap/ 	
<ul style="list-style-type: none"> • PGWIN Environmental Training Program (Internal) 	<ul style="list-style-type: none"> • Life skills, job search workshops • Pre-apprenticeship training • Certifications (OSHA 30, First Aid/CPR, Asbestos & Lead Abatement, RSO, HAZWOPER) • Job placement assistance 	<ul style="list-style-type: none"> • Targeted industry career opportunities • Developing co-enrollment strategies to leverage resources and increase participant supports 	
<ul style="list-style-type: none"> • PGWIN Logistics – Goods Movement Project (Internal) 	<ul style="list-style-type: none"> • Work readiness assessment • Basic Skills remediation • Supportive services • Skills training / internships • Job seeking skills training • Job placement assistance 	<ul style="list-style-type: none"> • Partners Long Beach City College • Port of Long Beach • Center for International Trade Development • California State University Long Beach • Long Beach Unified School District • Distribution Management Association • Industry Advisory Board • US Vets • Job Corp 	<ul style="list-style-type: none"> • Enhanced service delivery strategies through the Learning Lab
<ul style="list-style-type: none"> • Foster Assessment Center & Testing Service 	<ul style="list-style-type: none"> • Vocational Evaluation partner co-located at comprehensive One-Stop Center • Myriad testing instruments • Work readiness assessments • Occupational recommendations 	<ul style="list-style-type: none"> • Established partnership • Recent commitment to full-time hours of operation 	<ul style="list-style-type: none"> • Under consideration as a continuing assessment provider in the Learning Lab • Other alternative assessment instruments & basic skills / short-term training



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			under consideration: <ul style="list-style-type: none"> Virtual OneStop (VOS) on-line Basic Job Skills Self-Assessment at Welcome team WorkKeys KeyTrain Prove-It
<ul style="list-style-type: none"> Technology-based Learning - ALISON 	<ul style="list-style-type: none"> Education service Free on-line e-learning Basic workplace and life skills Standards-based interactive learning Focused on assisting WIBs to plan technology-based learning strategies 	<ul style="list-style-type: none"> Current course offerings: <ul style="list-style-type: none"> I.T. Training Typing Financial Literacy Health & Safety <p>http://alison.com/go/wib/home</p>	<ul style="list-style-type: none"> Under evaluation in Learning Lab Full e-learning product list under development
<ul style="list-style-type: none"> Mavis Beacon Teaches Typing Software (Internal) 	<ul style="list-style-type: none"> Software installed in 2 Resource Center PCs for customers 	<ul style="list-style-type: none"> Other on-line free typing, MS product tutorials available 	
<ul style="list-style-type: none"> AppleOne Test Computer In Resource Center 	<ul style="list-style-type: none"> Practice & timed typing, M.S. applications, data entry 	<ul style="list-style-type: none"> Used extensively Printed verification of test results 	
OCCUPATIONAL TRAINING	Description	Current Offerings	Planned Products
<ul style="list-style-type: none"> Harbor Occupational Center – Los Angeles Unified School District Division of Adult & Career Education (External) 	<ul style="list-style-type: none"> Three locations in San Pedro & Wilmington Short-term career technical training Basic skills remediation ESL Job placement assistance Low cost 	<p>http://www.lausd.k12.ca.us/Harbor_OC/</p>	
<ul style="list-style-type: none"> Southern California Regional Occupational 	<ul style="list-style-type: none"> Torrance location Career technical educational 	<p>http://www.scroc.com/</p>	



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Center (External)	<ul style="list-style-type: none"> training • Entry-level and advanced instruction • Job placement assistance • Replicates industry occupational standards • Low cost 		
<ul style="list-style-type: none"> • Long Beach City College (External) 	<ul style="list-style-type: none"> • Six distinct schools leading to certificate and/or associate degrees • Learning resources, teaching & technology, including distance learning, medial services • Low cost • Financial Aid options • Some programs on state Eligible Training Provider List (ETPL) 	http://www.lbcc.edu	<ul style="list-style-type: none"> • Efforts begun to work with the college so additional programs are on the ETPL
<ul style="list-style-type: none"> • Long Beach School for Adults • Regional Occupational Program (ROP) 	<ul style="list-style-type: none"> • Over seven broad industry-based certificate programs • Certificate programs in Business & Marketing, Health & Medicine, Consumer & Human Services, Industry & Technology • Low cost 	http://www.lbusd.k12.ca.us/lbsa/job.html http://www.lbschools.net/rop/courses.htm	<ul style="list-style-type: none"> • Excellent short-term occupational training products (non-WIA funded)
<ul style="list-style-type: none"> • State of California Eligible Training Provider List (ETPL) 	<ul style="list-style-type: none"> • Established in compliance with the Workforce Investment Act • Purpose: customer-focused employment training for adults and dislocated workers • Training providers eligible to Receive Individual Training Accounts (ITAs) through WIA Title I-B funding are listed on the ETPL 	http://etpl.edd.ca.gov/	



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	<ul style="list-style-type: none"> Links to providers, programs, training site location, occupation, apprenticeship, labor market information 		
<p>EMPLOYER SPONSORED / BASED PRODUCTS</p>	<p>OJT & Customized Training Internships / Work Experience Customized Recruitments Responsive Job Orders</p>	<p>Current Offerings</p>	<p>Planned Products</p>
<ul style="list-style-type: none"> Youth Development Program (Internal) 	<ul style="list-style-type: none"> Work experience / internships Mentoring at jobsite 	<ul style="list-style-type: none"> See partners listed above 	
<ul style="list-style-type: none"> Customized Recruitments (Internal) 	<ul style="list-style-type: none"> Industry specific: Logistics / Goods Movement ongoing recruitments / mini job fairs 	<ul style="list-style-type: none"> Developing new service strategies of pre-screening and enrolling jobseekers, assisting with resume and interviewing preparation 	<ul style="list-style-type: none"> Many business solutions strategies are under development at this time by the Business Solutions Team Recruitments and job orders industry and occupation specific, focus on skills matching
<ul style="list-style-type: none"> On-line Labor Exchange (Internal) 	<ul style="list-style-type: none"> CaJOBS Virtual OneStop System 	<ul style="list-style-type: none"> Traditional Labor Exchange Building resume bank prior to full usage with businesses 	<ul style="list-style-type: none"> Developing strategies for Learning Lab; in transition
<ul style="list-style-type: none"> Hiring Tax Credits 	<ul style="list-style-type: none"> State Enterprise Zone Hiring Tax Credit State Worker Opportunity Tax Credit (WOTC) 	<p>http://edc/business_incentives/enterprise_zone_credits.asp</p> <p>www.edd.ca.gov/wotcind.htm</p>	<ul style="list-style-type: none"> New marketing materials to be developed to encourage greater use of these products



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