

Sonoma County Job Link



Integrated Services Friday Update

Date 7/11/2008

- ✚ **Integrated Services:** The first two weeks of Integrated Services were a WILD RIDE! The Job Link staff worked very hard and saw many, many clients (please see attached stats). It became clear what works and what doesn't. The Leadership Team is currently working on the issues that need to be addressed. A lot of information was gained from the check in meetings every morning. *These meetings will be reduced to Tuesday and Thursday morning for next week.*
- ✚ **Job Link staff:** A big **THANK YOU** to the staff at Job Link – you all did a fantastic job considering the challenges you're facing. You have been very creative in addressing customer service issues during the transition. Tip sheets for staff, information packages for job seekers, new workshops ideas, and a strong focus on staff-assisted services have helped to reshape this new system on a daily basis. And remember “Only those who do nothing make no mistakes” (Author unknown).
- ✚ **Partners' support:** Another big **THANK YOU** to all of our partners who provided snacks, drinks, and moral support. SonomaWORKS, Goodwill Industries, and Department of Rehabilitation – you have made the wild ride much smoother. Thank you to Linda Stanley, who brought in delicious butterfly cookies to help us remember that we're in a transition and moving to an improved system.
- ✚ **CalJOBS:** Anybody who has access to CalJOBS as an EDD Partner is able to look up clients' login information (User ID and password). If that is not the case, please contact your supervisor and s/he will ensure that you get access to this information.
- ✚ **Data entry:** The Leadership Team has several conference calls scheduled to address Learning Lab issues. Data Entry into JTA has been problematic. This will be discussed with the state next week.
- ✚ **Change:** Some thoughts on change

I can't change the direction of the wind. But I can adjust my sails. *Unknown Author*
We must always change, renew, rejuvenate ourselves; otherwise we harden.

Johann Wolfgang von Goethe

Creativity is inventing, experimenting, growing, taking risks,
breaking rules, making mistakes, and having fun.

Mary Lou Cook