

Sonoma County Job Link



Integrated Services

Friday Update

Date 7/18/2008

- ✚ **State JTA Conference Call:** Kathy and other managers attended a state conference call in regards to data collection. Kathy reports that the State Information Technology Group has managed to reduce the number of required fields to 43; this still means full eligibility for enrollment into JTA. We are developing a new “Welcome to Job Link” form that reflects these changes. Two new JTA releases will be out soon, one within two weeks that will have the new application with optional fields. These changes are for the adult/DW program only, youth eligibility remains the same. The second release will include the ability to look up individuals in the JTA system by Social Security number instead of Application number. A new Question and Answer e-mail will be out soon.
- ✚ **Customer Flow:** The Leadership Team Subcommittee (Little Leadership Team) is looking at customer flow to address long waiting periods from welcome to information sessions and workshops. Additional workshops and information sessions for employment and skills have already been added to accommodate clients’ needs.
- ✚ **SonomaWORKS clients:** Kathy Young and Sherry Alderman have almost finalized the process for referring SonomaWORKS clients to Job Link. The final version will be coming out very soon.
- ✚ **Welcome Process:** It has been decided to stop seeing new clients for welcome at 3:30 PM each day to ensure that staff has enough time to finish the process. Partners, if you refer new clients to Job Link, please tell them to arrive before that time. New clients who arrive after 3:30 PM may use the Resource Center and/or Computer Lab for the remainder of that day and will be encouraged to return the next day to go through the Welcome Process.
- ✚ **THANK YOU GIRE:** Goodwill Industries provided delicious ice cream this week to keep our spirits up and going. It was greatly appreciated!
- ✚ **Surprise:** There is a rumor that Kathy and Karen are planning a surprise for everyone this coming Thursday! Stay tuned...

Creativity is inventing, experimenting, growing, taking risks,
breaking rules, making mistakes, and having fun.

Mary Lou Cook