

Sonoma County Job Link



Integrated Services

Friday Update

Date 3/13/09

- ✚ **New EDD employee:** EDD was able to fill a position in their local Job Search division. Ellyn Mavalwalla started working in February and is stationed at Job Link *in addition to* Diane, Chris, Molly and Charlotte. Please join us in welcoming Ellyn at Job Link.
- ✚ **Increase in customer numbers:** The average monthly number of clients served in calendar year 2008 was 19.79% higher than calendar year 2007. For example, in December 2007 we served a total of 692 clients, in December 2008 it was a total of 1,001. In January 2009, Job Link served 1,138 clients, which is the largest number of clients served in a month at Job Link! In February 2009 we served 1,119 clients. So yes, we are busy!
- ✚ **Focus Groups:** The *Skills Focus Group* is in the process of streamlining customer flow and is working on an information sheet for staff. Its goal is to have a new procedure in place in April. The *Welcome Focus Group* will meet at the end of this month to look at ways to streamline the Welcome process. After the first drafts have been designed all staff will get together to review these drafts and iron out the details.
- ✚ **On-line applications workshop:** We are planning to expand this workshop to include questions clients have about basic computer techniques, including résumé attachments and job banks. The new title for this workshop will be *Basic on-line Job Search*. Formal notification will go out soon.
- ✚ **211:** As of 2/11/09, citizens in need of non-emergency health and human service assistance can get the help they need by calling 2-1-1 on any telephone in Sonoma County – cell phone or land phone line. Please pass this information on to your clients.
- ✚ **Raley's Hiring Event:** It was a huge success!! 140 people signed in and were briefly interviewed by Raley's staff; 99 were Job Link clients. Raley's HR personnel were very happy with the event. They will let Lisa know how many people are going to be hired. It was wonderful to have a hiring event in these challenging economic times! Clients really appreciated being able to apply for a job and talk to a company representative at the same time.
- ✚ **Emergency Preparedness:** Please see attached flyers covering the 11th, 12th, 13th, 14th, and 15th week of great suggestions to keep you safe in an emergency.
- ✚ **Positive feedback:** Please remember to send Ulla brief positive comments at umast@schsd.org!

“Job Link is a great organization; very supportive and positive at a time that job seekers are in need of a push and a way to think of themselves as an asset in the workplace.” (Client)