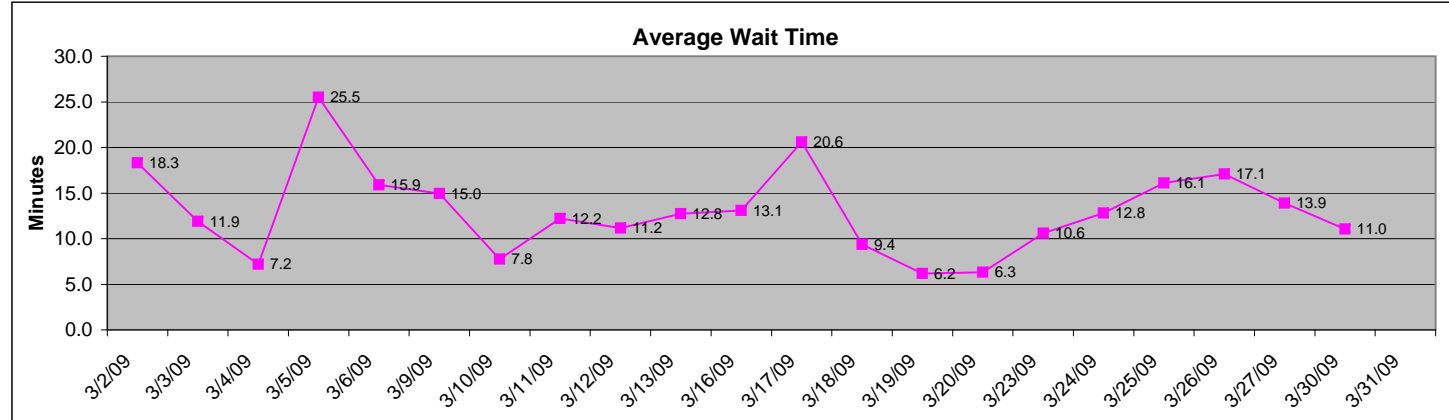
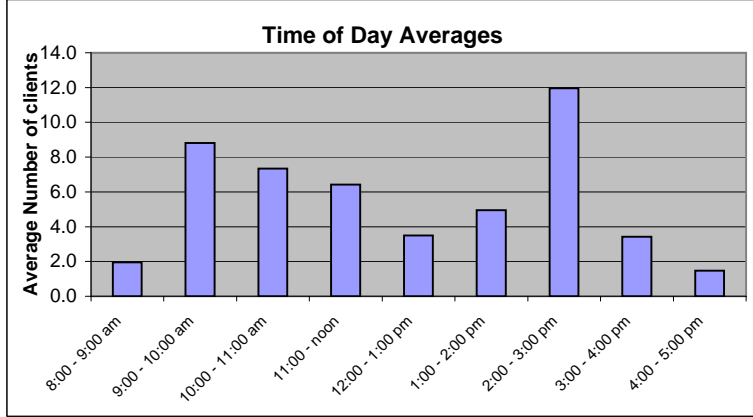
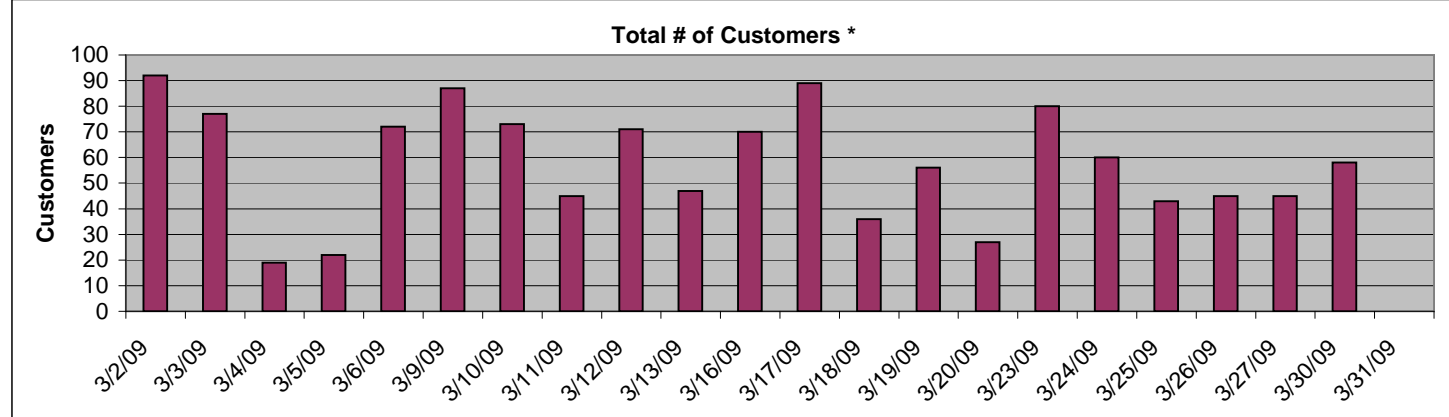


Sonoma County Job Link Welcome Stats - March 2009

Week	1					2					3					4					5	
Date	3/2/09	3/3/09	3/4/09	3/5/09	3/6/09	3/9/09	3/10/09	3/11/09	3/12/09	3/13/09	3/16/09	3/17/09	3/18/09	3/19/09	3/20/09	3/23/09	3/24/09	3/25/09	3/26/09	3/27/09	3/30/09	3/31/09
# of Customers *	Total 1,214																					
# of those "timed" **	82	69	18	15	68	65	58	38	62	44	54	74	32	50	27	68	46	39	42	42	50	
% "timed"	89.1%	89.6%	94.7%	68.2%	94.4%	74.7%	79.5%	84.4%	87.3%	93.6%	77.1%	83.1%	88.9%	89.3%	100.0%	85.0%	76.7%	90.7%	93.3%	93.3%	86.2%	
Average wait time (minutes)	Average 13.3																					
Average wait time (minutes)	18.3	11.9	7.2	25.5	15.9	15.0	7.8	12.2	11.2	12.8	13.1	20.6	9.4	6.2	6.3	10.6	12.8	16.1	17.1	13.9	11.0	
Numbers per hour	Averages																					
8:00 - 9:00 am	2.0	7	1	0	2	0	1	4	2	1	5	2	1	1	1	2	1	1	2	2	4	
9:00 - 10:00 am	8.8	15	15	0	6	11	10	16	0	13	7	14	3	12	5	12	10	3	5	8	10	
10:00 - 11:00 am	7.3	10	17	0	2	16	7	6	3	10	6	13	3	7	8	7	9	2	8	6	2	
11:00 - noon	6.4	7	9	0	3	2	10	8	6	6	8	12	3	2	1	11	9	9	7	7	7	
12:00 - 1:00 pm	3.5	7	3	0	1	8	8	3	4	6	3	6	4	2	1	4	2	2	3	1	7	
1:00 - 2:00 pm	5.0	8	0	0	1	4	1	4	15	7	2	6	2	14	1	12	5	5	10	0	7	
2:00 - 3:00 pm	12.0	17	18	12	0	25	18	15	5	7	7	13	14	7	9	15	9	14	4	12	15	
3:00 - 4:00 pm	3.4	6	6	0	4	2	4	2	1	1	6	7	3	4	0	5	1	2	3	5	4	
4:00 - 5:00 pm	1.5	5	0	0	1	1	5	1	2	3	0	4	1	1	0	0	1	0	1	1	1	
Daily totals	49.8	82	69	18	15	68	65	58	38	62	44	54	74	32	50	27	68	46	39	42	42	50



* These numbers are for "Welcome" only. They don't include people that showed up for Employment Information Sessions, Spanish Orientations, Job Club, etc.

** The number "timed" are those clients for whom we have waiting times.